Impact Report

Fiscal Year: July 1, 2020 - June 30, 2021

Making a



Difference





for all



Generations



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From the CEO

Thank you to the community, along with all our supporters and partners, for your continued dedication in supporting our efforts to end intergenerational cycles of violence and abuse.

This year has been full of so much growth and opportunity – from the collaborative development of a Youth Action Board – to an expansion of our youth advocacy and support services for unserved and underserved child and youth victims of crimes – to a \$2.25 million, five-year grant to broaden our homeless youth services. As the needs of our community shift, we are committed to shifting with you.

Our history in San Joaquin County runs deep. It stretches beyond victims, emergency response and crisis intervention. It takes time to peel away the layers of labels and stigma, and this compassionate determination facilitates true engagement and family healing. The original culture of pioneering restoration and elevating voices of advocacy, idealism and leadership continues today, and that shines through our team daily. In fact, compared to last year, we're on track to serve 40 percent more individuals.

The healing and safety WCYFS provides for our community isn't possible without your support, and we maintain a high-level of accountability and responsibility. Your contributions allow us to quickly pivot and meet the immediate needs of victims and families. We understand that it can be difficult to hear about the trauma and violence associated with these needs, but we also hope to make you proud. It is, after all, because of YOU that we can advocate, intervene and provide hope to ensure our future is brighter.

Thank you, again. YOU are the reason for our success. If you would like to learn more about what we are doing or take a tour of our campus, please contact me at kfiser@wcyfs.org.

Warmest regards,

Krista M. Fiser, MA
Chief Exectutive Officeer

Lyusta M. Lisel

Leadership Team



Krista Fiser CEO

Krista came to WCYFS as the Development Director and has served admirably ever since. Although she was in the development role, she quickly took on tasks and assignments that were farther reaching and more complex than her role required. She performed her duties in a highly competent, thorough and time conscious manner. Therefore, when the need for a CEO arose, she was a natural and logical fit.

Krista's leadership experience encompasses a masters' degree in Non-Profit Leadership and Management and a bachelor's degree in Community Health Education. She has extensive experience in working for several non-profit and for-profit organizations, each time seeking greater responsibility but always seeing to her professional duties and relationships with care and compassion.



Stephanie Player Director of Programs – Victim Services

After over a decade of working in the anti-violence field, both on the frontlines and in leadership roles, her passion for this work has not waned one bit. Having served thousands of individuals and families, directly and indirectly, Stephanie, as the Director of Programs – Victim Services, is honored to play even the tiniest role in helping survivors find safety and support. Their powerful stories stick with her long after they have moved on, inspiring her and fueling her determination to continue the work to end violence in our communities and help families heal.



Amy Powers Director of Programs – Youth Services

With over 10 years of service in the nonprofit sector centered around mental health service, Amy is committed to serving the youth of San Joaquin County. In her role as Director of Programs – Youth Services, she is driven to represent the voice of youth in our community. Her years serving in private practice have given her the tools and experience to advocate for safety and services needed to restore hope to a generation that is lost.

Center-Youth & **Family Services** (WCYFS) provides free, confidential services to our most vulnerable population in San Joaquin County, Many of our community members know us as a domestic violence service organization, but there is so much more that we do. With the merger of Women's Center and Youth Family Services (FAYS) in 2012, we have grown to provide services for women, men, youth and families who have fallen into youth homelessness and victimization of domestic violence, sexual assault, and human trafficking.

Our **Impact**

Providing Support

9

10+

locations where services are provided.
(including WCYFS satellite offices, shelters, and community partners)



70+

WCYFS advocates guiding and providing services to everyone who comes to any of our locations.

Individual, Youth, and Family Services



3,575

Participants served



2,500+

Calls to our 24-Hour Helplines



2,432

1:1 counseling hours provided



100

Court Appointments

Despite COVID, and the limitations it placed on the community, our clients, and our teams, we continued to provide life-saving services at nearly the same levels as before the pandemic.

SART

Sexual Assault Response Team

Our Sexual Assault Response Team (SART) were activated

91

times to provide confidential advocacy and support to sexual assault victims

196

Youth received services at

The Spot

Youth Drop-In Center



Meals

1,041

Respite

Our **Impact**

Shelters

DAWN & Serenity



177

Participants sheltered



Safe House & Opportunity House



82

Participants sheltered





Did you know?

\$1,500 provides one week of shelter away from domestic abuse, rape, and exploitation.







Please consider providing the basic necessities to begin a new life free of violence.

Volunteers



65

Volunteers



1,389

Volunteer hours

Our Financials

CYFS's financial results reflect the success of our strategic plan to enhance long-term support for victims of domestic violence, sexual assault and human trafficking, and at-risk and homeless youth.

An independent audit is completed annually and financials are available upon request.

Expenses

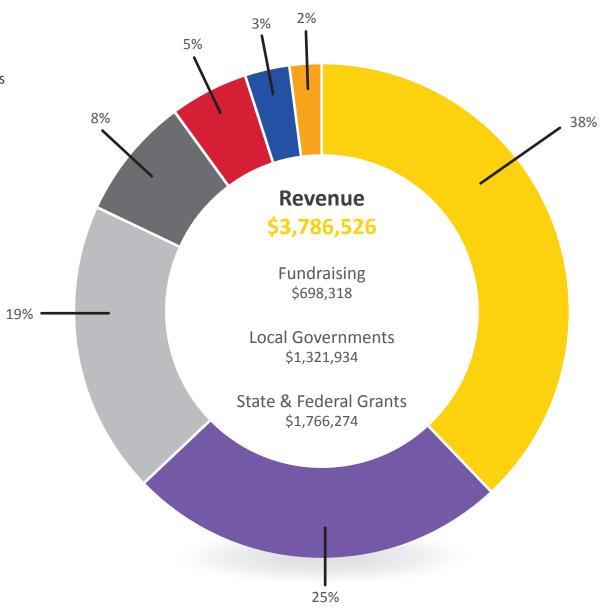
\$3,988,707

Operating Expenses \$951,402

Salaries & Benefits \$3,037,305

Use of Funds

Administration	\$93,824
Fundraising	\$120,834
Lodi/Tracy Satellite Programs	\$187,578
Dawn House	\$337,526
Sexual Assault	\$757,689
Domestic Violence	\$997,767
Youth Services	\$1,495,851



Thank You

hank you! Because of the generous support from so many individuals, businesses, and organizations, we are able to provide life-changing and life-saving services for our participants.

Merle Baldwin

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A safe space to heal. An empowered place to grow.

